



Client Survey 2017

Individuals and families know best what they need to make their lives better. If you need help, your Bothell Community wants to make it easier for you to get the social services you need. We are organizing ways for you to meet and talk to people who provide these services. By completing this short survey, you can help us improve access to social services in our community. The information you provide will not be shared or sold.

There are 4 ways to complete this survey:

1. Online via the link on the Community Resource Day Website:

<https://communityresourceday.com/>

2. Online via the link on the Community Resource Day Facebook Page:

<https://www.facebook.com/communityresourceday/>

3. Fill out a hard copy and photo or scan it to Kristin@bothellumc.org

4. Fill out a hard copy and return to:

Kristin Joyner, Community Resource Day
c/o Bothell United Methodist Church
18515 92nd N.E.
Bothell, WA 90811

1. What services do you or your family need?

Health Care

- Help with my health or medical issue
- Support for mothers and babies
- Dental Care
- Nutrition information and guidance
- Help getting health insurance
- Substance abuse and addiction
- Mental health and counseling
- Help with domestic violence issues
- Vision care, glasses or contacts
- None of the above

Senior Assistance

- Help getting around town
- Help getting around my home
- Help cleaning and repairing my home
- None of the above

Transportation

- Help with vehicle repair
- Help with bus passes and tickets
- Help getting to work or appointments
- Wheelchair transport
- None of the above

Identification

- Help with citizenship issues
- Help getting a drivers' license or other ID card
- None of the above

Financial

- Budget and money management counseling
- Setting up a bank account
- Help fixing and monitoring my credit score
- None of the above

Food

- Help cooking healthy meals at home
- Finding places that offer free meals
- Finding a food pantry
- None of the above

Employment Education

- Finding a job
- Writing a resume
- Preparing for a job interview
- Job skill training
- Vocational education
- GED program information
- College and University scholarship information
- None of the above

Housing

- Mortgage and down payment assistance
- Help finding rental housing
- Help with landlord issues
- Help with house repairs
- None of the above

Miscellaneous

- Access to showers and personal hygiene supplies
- Places to do my laundry
- Access to a computer or other technology for my personal use
- Legal assistance
- None of the above

2. Do you have access to transportation?

- No
- Yes, Personal vehicle
- Yes, King County Metro buses
- Yes, Sound Transit buses
- Yes, Community Transit buses
- Other _____

3. How do you want to find out about the services you selected above?

- Community events
- Social worker, DV Advocate, or social service office I already visit
- My personal email (you may provide this later in the survey if you wish)
- Social Media like Facebook or Twitter
- Judge or Probation Officer
- Public library
- Public school
- Friend or Relative
- Website
- 211 or WIN 211
- Other _____

4. Community Resource Day is when Human Service providers are together in one room in the same time, on the same date in a public place so that clients can access many and various providers.

It would be best for me if Community Resource Day was:

- A regularly scheduled monthly event, same place, same day, same time each month
- On a weekday (Monday – Friday)
- On a weekend (Saturday or Sunday)
- On an Evening
- At all public events
- It doesn't matter what day or date, just make sure I find out about it.
- I would never come to a public community event.
- Other: _____

5. Personal information (optional):

Gender _____

Age _____

Primary language _____

Number of people in your household _____

Email Address for more information _____

6. Additional information

Is there anything additional we should know that would help you access the resources you need?
